

Booking Tesco Clubcard Tickets (mobile view)

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After redeeming your voucher directly with Clubcard navigate to the park page on the Clubcard website that you want to visit. Please ensure the correct voucher is redeemed as these are not valid dual park.

Howletts - Near Canterbury [Web Page](#)

Port Lympne - Near Hythe [Web Page](#)

For illustrative purpose the example flow will display Port Lympne

Turn every £0.50 in vouchers into £1.00 to use with **Port Lympne Reserve**

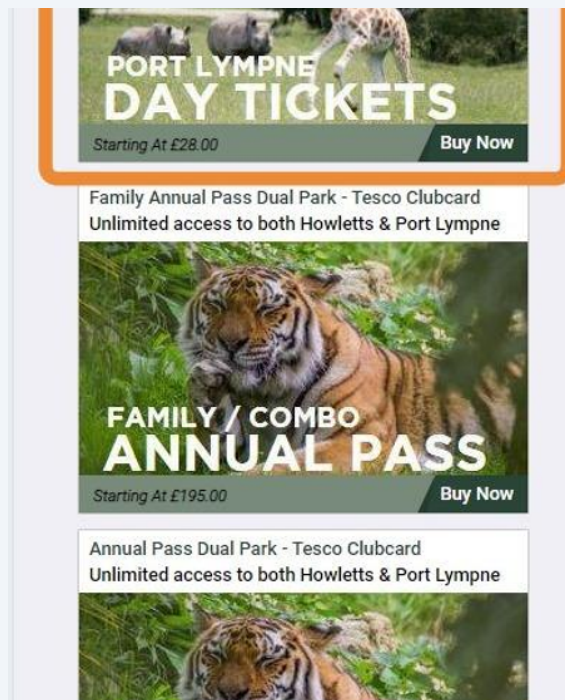
How it works

1. Check [Port Lympne website](#) for prices.
2. Select the amount of Clubcard vouchers you'd like to exchange. You can top-up the price difference with another payment method on the Partner website. Remember, there's no money back for overpayment using a Reward Partner

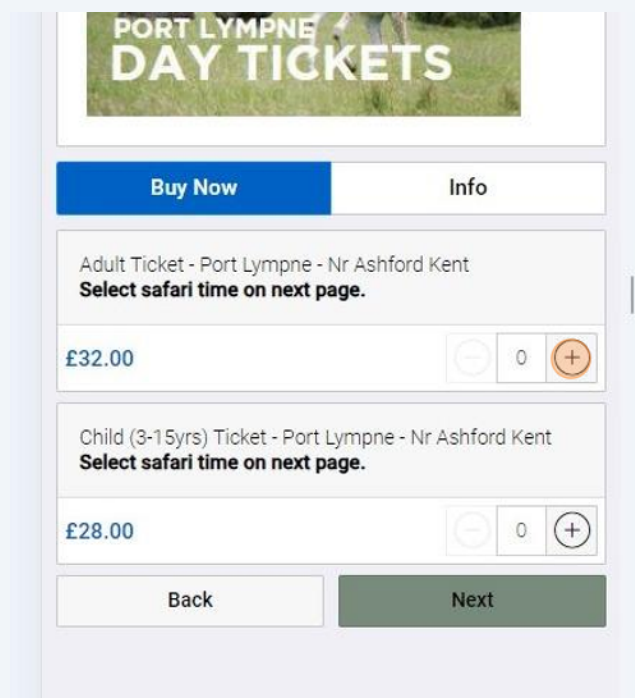


2 Make your item selection, day tickets or annual passes.

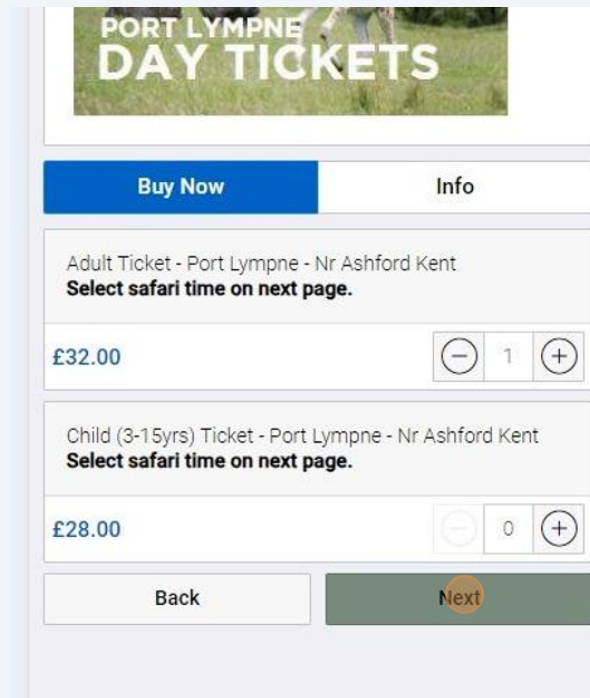
This flow will follow day tickets.



3 Select the number of Adult / Children tickets.



- 4 Click Next once you've selected number of tickets.



PORT LYMPNE
DAY TICKETS

Buy Now Info

Adult Ticket - Port Lympne - Nr Ashford Kent
Select safari time on next page.

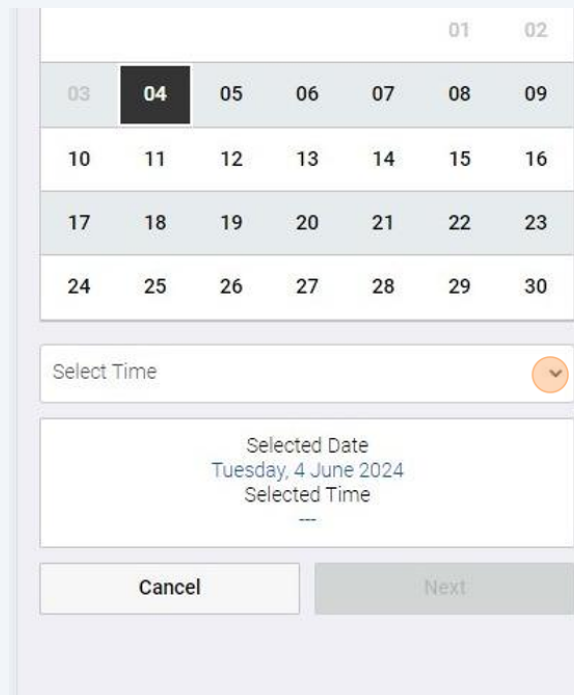
£32.00 1

Child (3-15yrs) Ticket - Port Lympne - Nr Ashford Kent
Select safari time on next page.

£28.00 0

Back Next

- 5 Select your preferred date.



01 02

03 04 05 06 07 08 09

10 11 12 13 14 15 16

17 18 19 20 21 22 23

24 25 26 27 28 29 30

Select Time

Selected Date
Tuesday, 4 June 2024
Selected Time

Cancel Next

6 Select your preferred safari time. (Port Lympne only)


The screenshot shows a date selection calendar for June 2024. The days of the week are listed at the top: MON, TUE, WED, THU, FRI, SAT, SUN. The dates are arranged in a grid. The date '04' (Tuesday) is highlighted with a dark background. Below the calendar is a dropdown menu labeled 'Select Time' with a downward arrow. The dropdown is open, showing a list of times: 13:30, 14:00, and 14:30. An orange rectangular box highlights the 'Select Time' dropdown and its options.

7 Confirm your arrival date and safari time (**Port Lympne only**) then click next.

The screenshot shows a confirmation interface. At the top is a date selection calendar for June 2024, with the date '04' (Tuesday) highlighted. Below the calendar is a dropdown menu labeled '15:00' with a downward arrow. Below the dropdown is a box containing the text: 'Selected Date Tuesday, 4 June 2024' and 'Selected Time 15:00'. At the bottom are two buttons: 'Cancel' and 'Next'.

8 **Port Lympne only** - review and confirm the safari conditions.

CONFIRM SAFARI TIME

 **Please note:**

The selected time chosen is for the inclusive truck safari.

Once confirmed the safari time will not be able to be amended.

We advise arriving to the park 60 minutes prior to the safari time, the park gates open from 9:30am.

The safari loading area is approximately a 15minute walk from the entrance. If the safari is missed alternative times will not be offered.

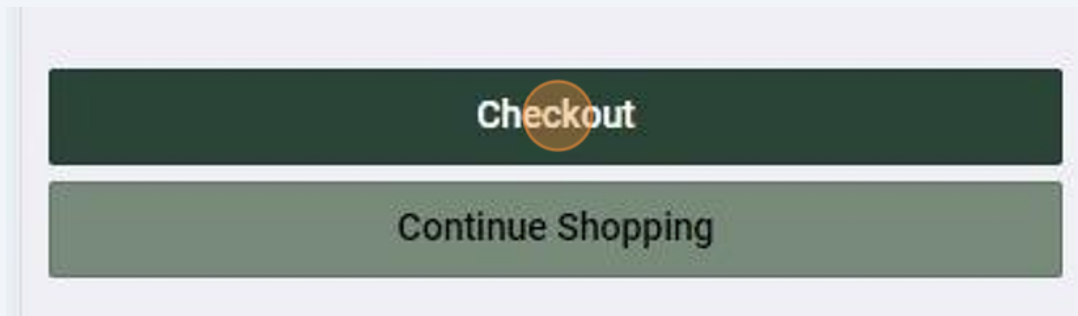
☒ I understand

9 Prior to check out you will need to review and confirm the terms and conditions.

☒ By ticking this box, I confirm that I have read and agreed to the [Terms and Conditions](#) of sale and note that tickets are non-refundable and non-transferable once purchased.

☐ The Howletts Wild Animal Trust, its subsidiary Howletts & Port Lympne Estates Limited and sister organisation The Aspinall Foundation, is committed to protecting and respecting your privacy, and we'll only use your personal information to administer your account and to provide the products and services that you have requested from us. From time to time, we would like to contact you via email or SMS about our products, services and promotions, as well as other content that may be of legitimate interest to you. If you consent to us contacting you for this purpose, please tick here: [Privacy Policy](#)

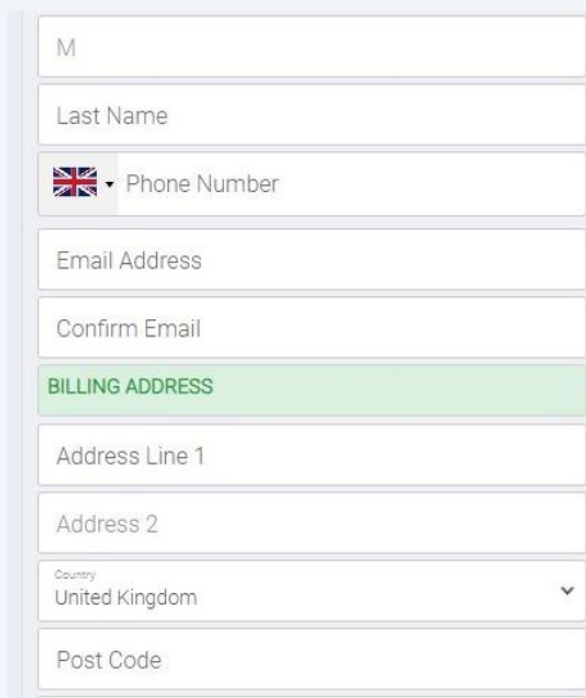
- 10 Once agreed click checkout.



- 11 Enter your contact details.

Start typing your address in Address Line 1 will assist with autofill.

Once complete click continue.

A vertical form with several input fields. The first field contains the letter 'M'. The second field is labeled 'Last Name'. The third field has a UK flag icon and is labeled 'Phone Number'. The fourth field is labeled 'Email Address'. The fifth field is labeled 'Confirm Email'. Below these is a green header labeled 'BILLING ADDRESS'. The next two fields are 'Address Line 1' and 'Address 2'. The 'Country' field is a dropdown menu showing 'United Kingdom'. The final field is labeled 'Post Code'.

12 By default voucher payment is selected.

A maximum of 3 vouchers can be applied to a single booking. please follow this step for each voucher.

The screenshot shows a payment selection interface. At the top, there is a contact information box with the address 'Hythe, Kent CT21 4PD', country 'GB', email 'richarda@aspinallfoundation.org', and phone number '+44 1303264647'. An 'Edit' button is located to the right of this box. Below the contact information, there are two radio button options: 'Voucher' (which is selected with a green dot) and 'Credit / Debit Card'. The 'Voucher' option has a sub-label: 'Payment (You MUST click "Apply" to redeem)'. Below these options is a text input field labeled 'Card/Voucher Number' with a 'TESCO' logo on the left. This input field and the 'Apply' button below it are highlighted with an orange rectangular border. At the bottom of the form, there are two buttons: 'Back' and 'Order Review'.

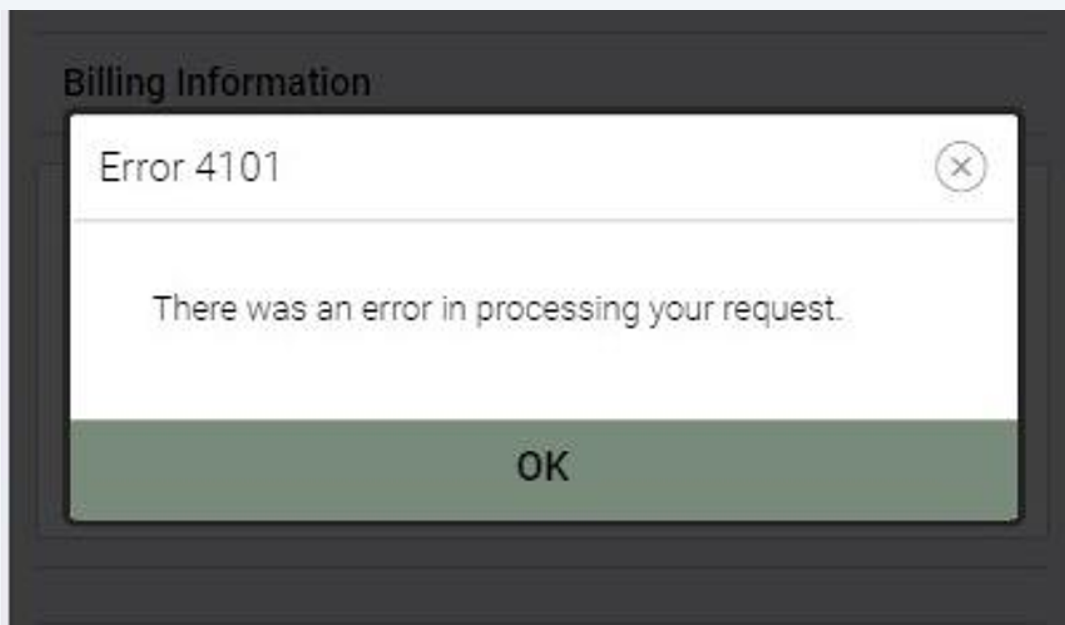
13 Enter your voucher code and click apply for each voucher.

This screenshot shows the same payment selection interface as the previous one. The 'Voucher' option remains selected. The 'Card/Voucher Number' input field now contains the text 'XXXXXXXX' in red, with a small 'x' icon in a circle to its right. The 'Apply' button below the input field is now highlighted with a green rectangular border. The 'Back' and 'Order Review' buttons are still visible at the bottom.

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At any point if you are presented with an Error 4101 this is due to an invalid voucher being entered.

Please try voucher again, if error persists please contact Clubcard to confirm validity.



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Once a voucher is applied you will see a summary at the bottom of the page. if there is a remaining balance to pay please click on Credit / Debit Card to complete transaction.

If not click order review and follow steps

The screenshot shows a payment summary interface. At the top, there are two radio buttons: 'Voucher Payment (You MUST click "Apply" to redeem)' which is selected with a green dot, and 'Credit / Debit Card' which is unselected with an orange dot. Below these is a text input field labeled 'Card/Voucher Number' with a Tesco Clubcard logo to its left. A grey 'Apply' button is positioned below the input field. At the bottom, a summary box titled 'Your Voucher/Gift Card Payments' is highlighted with an orange border. Inside this box, it shows 'Tesco Clubcard Voucher' with a value of '£1.00' and a close button (X). Below this, it states 'Remaining Cart Balance: £33.40' and 'Please use a Credit/Debit card for any remaining balance'.

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After clicking order review and entering card details you will be presented with a summary.

Prior to completing the order please click on payment summary to ensure vouchers are applied and the card payment total is correct.

Click Complete Purchase to finalise the transaction.

Shortly after you will receive an automated email with the link to your tickets. (please check junk folder)



If you are ever presented with an **Error 400** code please review all your contact details. the billing details must match those that the bank hold on file for verification.

If you keep receiving an **Error 4101** please ensure that the vouchers are valid for the park that you are trying to book for. This can be also caused by an expired, inactive or error with the voucher. Please contact Clubcard to resolve this.