

Accessibility at Tiger Lodge

Directions to Tiger Lodge

Port Lympne Reserve is located in the South East of England in Kent and is within easy reach of the home counties of London, Surrey, Sussex, and Essex. You can reach us by road, rail and bus.

Port Lympne Reserve
Aldington Road
Lympne
Nr Hythe
Kent
CT21 4PD

Accessibility at Tiger Lodge & Port Lympne Reserve

To ensure that you enjoy your day out at Port Lympne Reserve please observe all notices on entering the park and bear in mind the points below regarding accessibility. If you require advice or assistance on your visit please call us on 01303 234112 and we'd be delighted to help.

Due to the location and build of Tiger Lodge, the accommodation is not fully accessible and alternative accommodation may be suggested for guests with severe mobility issues.

Arrival & Car Parking Facilities

There are car parking bays reserved for disabled guests. The Orchard Car Park is on an incline and is a short distance from the Guest Services building for check in. It is our recommendation that disabled guests are dropped off before the car is parked. If guests require assistance with luggage, equipment or guidance on check in or check out, please notify us in advance on 01303 234112.

Guest Services & Check-In Building

Access to Guest Services & Check-in is via a small fixed ramp at the entrance with double doors to enable wheelchair users to gain access to the building, however there is a small lip through the second double doors into the main check-in area.

There are currently no additional services for visually or hearing impaired visitors.

Disabled toilets

There is a disabled toilet within the Gatehouse, Basecamp Café and Babydoll's Italian Restaurant.

Tiger Lodge Bathroom & Sleeping Areas

Tiger Lodge is accessed via a gated woodchip path onto a decked veranda area which is accessed by a single step; the front doors into the living area and master bedroom open wide however the bathroom entrance is narrow and does not allow access for a wheelchair.









Evacuation policy information is provided in each of the bedrooms. This information can also be provided in larger print on request.

An Emergency number is given 01303 234190 for anyone that needs assistance during the night.

All of the accommodations have free wireless connection.

Safari and Exploring the Reserve

Some of the trucks are fitted with a lift and seats have been removed to give guests unobstructed views. Please ask for details at reception.

Key to the National Accessible Scheme	
	Mobility 1: Typically suitable for a person with sufficient mobility to climb a flight of steps but would benefit from fixtures and fittings to aid balance.
	Mobility 2: Typically suitable for a person with restricted walking ability and for those that may need to use a wheelchair some of the time.
	Mobility 3: Typically suitable for a person who depends on the use of a wheelchair and transfers unaided to and from a wheelchair in a seated position.
	Mobility 4: Typically suitable for a person who depends on the use of a wheelchair and transfers to and from the wheelchair in a seated position. They also require personal/mechanical assistance to aid transfer (e.g. carer/hoist).
	Visual 1: Typically provides key additional services and facilities to meet the needs of visually impaired guests.
	Visual 2: Typically provides a higher level of services and facilities to meet the needs of visually impaired guests.
	Hearing 1: Typically provides key additional services and facilities to meet the needs of guests with a hearing impairment.
	Hearing 2: Typically provides a higher level of additional services and facilities to meet the needs of guests with a hearing impairment.