

Accessibility at Bear Lodge

Directions to Bear Lodge

Port Lympne Reserve is located in the South East of England in Kent and is within easy reach of the home counties of London, Surrey, Sussex, and Essex. You can reach us by road, rail and bus.

Bear Lodge
Aldington Road
Lympne
Nr Hythe
Kent
CT21 4LN

Accessibility at Bear Lodge & Port Lympne Reserve

To ensure that you enjoy your day out at Port Lympne Reserve please observe all notices on entering the park and bear in mind the points below regarding accessibility. If you require advice or assistance on your visit please call us on 01303 234112 and we'd be delighted to help.

Arrival & Car Parking Facilities

There are car parking bays reserved for up to two cars per tent at Bear Lodge. Tent 1 is reserved as our disabled access tent and the parking bay is situated close to the tent, with a concreted path up to the tent. The car park is flat with a loose surface, only a short walk from the furthest tent. If guests require assistance with luggage, equipment or guidance during check in and check out please call us in advance on 01303 234163.

Bear Lodge Clubhouse & Reception

Access to the Clubhouse is via a fixed ramp at the reception side to enable wheelchair users to gain access to the building, however the entrance through the restaurant doors contains a small lip.

There are currently no additional services for visually or hearing impaired visitors.

Disabled toilets

There is a disabled toilet within the Bear Lodge Clubhouse. Access is via a fixed ramp, however the entrance through the restaurant doors contains a small lip.

Bear Lodge Tents: Sleeping Areas & W.C. Facilities

Each tent is accessed via a woodchip path onto a decked veranda area; the front facing tents are all on lower level (1-9), the rear tents (10-20) all contain several steps up onto the veranda area.

Evacuation policy information is provided in each of the bedrooms. This information can also be provided in larger print on request.

An Emergency number 01303 234190 is given for anyone that needs assistance during the night.

All of the accommodations have free wireless connection.

All tents are en-suite with cubicles through zipped doors at the back. Tent 1 has been modified with wider doors into the toilet and shower cubicles however they both have a small lip over the threshold, access through to this area is also via a zipped doorway which is fixed at the bottom.

Bear Lodge Campsite & Evening Activity Access Route

The pathways around the site are wood-chipped, the car park is graveled and a sloping path leads down to one of the enclosures.





Access to the Evening Safari & Activities drop-off and pick-up is via a wide gated entrance with a stepped, sloping pathway with a rail on one side. Mobility 1 and 2 guests would require assistance to navigate this pathway. Mobility 3 and 4 guests would not be able to access this route. Visually impaired 1 and 2 guests would require assistance going down to the Evening Safari pick-up and drop-off.

Smoking

Smoking areas are all outdoors and located around the site by the waste bins with ashtrays on top.

Safari and Exploring the Reserve

Some of the trucks are fitted with a lift and the seats have been removed to give the guests unobstructed views. Please ask for details at the reception.

Key to the National Accessible Scheme	
	Mobility 1: Typically suitable for a person with sufficient mobility to climb a flight of steps but would benefit from fixtures and fittings to aid balance.
	Mobility 2: Typically suitable for a person with restricted walking ability and for those that may need to use a wheelchair some of the time.
	Mobility 3: Typically suitable for a person who depends on the use of a wheelchair and transfers unaided to and from a wheelchair in a seated position.
	Mobility 4: Typically suitable for a person who depends on the use of a wheelchair and transfers to and from the wheelchair in a seated position. They also require personal/mechanical assistance to aid transfer (e.g. carer/hoist).



Visual 1: Typically provides key additional services and facilities to meet the needs of visually impaired guests.



Visual 2: Typically provides a higher level of services and facilities to meet the needs of visually impaired guests.



Hearing 1: Typically provides key additional services and facilities to meet the needs of guests with a hearing impairment.



Hearing 2: Typically provides a higher level of additional services and facilities to meet the needs of guests with a hearing impairment.